



4545 Dodge Street | Omaha, NE 68132

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## Frequently Asked Questions

Child Saving Institute and Children's Square have officially united as one organization, bringing together more than 275 years of trusted service to children and families across the metro area. This merger strengthens our shared mission, expands access to care and deepens our impact in the communities we serve. We are excited to move forward—hand-in-hand—building a stronger, more compassionate future for those at the heart of our work.

### Overview Questions:

1. **What does this merger mean for the community?**

*This merger strengthens and expands support for children and families across the Omaha and Council Bluffs communities. It ensures more accessible, impactful services and a stronger safety net for generations to come.*

2. **Why did Child Saving Institute and Children's Square decide to merge?**

*Both organizations share aligned missions, similar histories and a commitment to serving the same region. This merger allows us to unite legacies, expand access to care and amplify our collective impact.*

3. **When was the merger finalized?**

*CSI has been providing operational support to Children's Square since October 2024 and recently began the formal transition process. The merger finalized on September 1, 2025.*

4. **What will the new organization be called?**

*The combined organization will operate under the Child Saving Institute name and brand; however, we will persevere and honor both institutions rich history and impact that has already been established.*

### Services & Impact:

5. **Will services change for families currently receiving support?**

*No. Services will remain uninterrupted, with a focus on continuity of care and enhancements over time.*

6. **How will this merger improve access to care or expand services?**

*By combining strengths and resources, the organization will serve more families, offer a broader spectrum of services and respond more effectively to community needs across both Nebraska and Iowa.*



*With Heart & Humanity*



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**7. Are there any new programs or locations being added as a result of the merger?**

Yes. Programs such as Children's Square's Psychiatric Medical Institute for Children (PMIC), Crisis Stabilization, Youth Shelter/Residential Treatment, BHIS, and Aftercare services will complement CSI's offerings, creating a more comprehensive continuum of care and expanding service locations for clients.

**8. How will this affect children and families in the Omaha/Council Bluffs communities?**

It will provide stronger, more accessible support tailored to local needs, with expanded resources and deeper community partnerships.

**Staff & Operations:**

**9. What does this mean for staff at both organizations?**

Staff will benefit from expanded professional opportunities, additional work locations and a unified organizational culture under the Child Saving Institute brand and leadership.

**10. Will there be any layoffs or major staffing changes?**

We are committed to retaining as many team members as possible. Most staff have transitioned into similar roles due to strong service alignment.

**11. How are you ensuring continuity of care during this change?**

Continuity of care is a top priority. The integration process is designed to minimize disruption and maintain service quality.

**12. How long will the integration process take?**

The full integration of services, standards of care and culture will occur over the following months.

**Legacy & Community Trust:**

**13. How are you honoring the legacy of Children's Square?**

Children's Square's legacy is being preserved and carried forward within the new organization in several ways including: referencing the geographic space as the Children's Square Campus, hosting the annual Jason Awards in November this year and integrating the organization's history into a broader story about both founders. Its history, programs and impact will remain integral to the combined mission.

**14. What message do you have for families who have trusted these organizations for generations?**

We're not closing a chapter—we're continuing the story with greater strength and shared purpose. Families can trust that the care they've relied on will continue, now with even more support.



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**15. How are you engaging community partners and stakeholders during this process?**

*We are committed to transparency and collaboration, maintaining open communication with clients, partners and supporters throughout the transition and beyond. Additional information can be found on the Child Saving Institute website and social media channels. Targeted audiences will receive communications via direct mail and email as deemed appropriate.*

**Financial & Strategic Goals:**

**16. Why is the merger happening now? What caused it?**

*This unique partnership is driven by strategic growth. It's a community-driven step forward to enhance sustainability, deepen impact and expand services. Additionally, both organizations share aligned missions, similar histories and a commitment to serving the same region. This merger allows us to unite legacies, expand access to care and amplify our collective impact.*

**17. How will this impact the financial sustainability of the organization?**

*The merger strengthens financial sustainability by combining resources, reducing duplication and increasing operational efficiency.*

**Future Outlook:**

**18. What are the next steps now that the merger is finalized?**

*Over the next several months, we will integrate services, align standards of care and unify culture—all while maintaining continuity and transparency.*

**19. What is your vision for the future of the combined organization?**

*To create a more resilient, compassionate and accessible support system—one that meets each child and family where they are, honors their journey and walks alongside them with heart and humanity.*



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